

## Lecture 4: Sustainability of Reputations

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Spring Quarter, 2021

## Lectures 1-3: Patient Player's Payoffs

If actions are identified & positive prob of commitment type  $\alpha_1^*$ , then

- patient player's payoff is at least his **commitment payoff from  $\alpha_1^*$** .

Proof idea:

- Patient player's payoff if **he deviates and plays  $\alpha_1^*$  in every period**.
- The expected number of periods that P2 does not best reply to  $\alpha_1^*$  is uniformly bounded from above.
- This provides a lower bound for rational P1's equilibrium payoff.

What Fudenberg and Levine's results do not tell us...

1. the patient player's equilibrium behavior,
2. the uninformed players' learning.

# Perfect Monitoring: Anything Goes

Recall the characterization theorem in Li and Pei (2021).

If the informed player's actions can be perfectly monitored, then:

$\exists$  equilibrium s.t. rational type imitates the commitment type.

$\exists$  equilibrium s.t. imitating commitment type is strictly sub-optimal.

# Imperfect Monitoring: Cripps, Mailath and Samuelson

## Informal Illustration

Under *some conditions* on commitment action and monitoring technology, then in *all Bayes Nash Equilibria*,

1. Player 2s almost surely learn player 1's type as  $t \rightarrow \infty$ .  
i.e., rational P1 *loses his reputation in all equilibria*.
2. Rational type *will not* pool with the commitment type in the long run.

Lots of follow-up works:

- Generalize this theorem: Cripps, Mailath and Samuelson (07).
- Many ways to break this result: Hörner (02), Phelan (06), Ekmekci (11), Liu (11), Ekmekci, Gossner and Wilson (12).

## Recall: Model Setup

- Time:  $t = 0, 1, 2, \dots$
- Long-lived player 1 (P1) with discount  $\delta$ , vs short-lived player 2s (P2).
- Actions:  $a_1 \in A_1$  and  $a_2 \in A_2$ .
- Stage-game payoffs:  $u_1(a_1, a_2), u_2(a_1, a_2)$ .
- Public signals:  $y \in Y$ , with  $\rho(y|a_1, a_2)$  the probability of  $y$ .
- P1 has **two types**:
  1. rational type, denoted by  $\omega^t$ .
  2. commitment type  $\alpha_1^* \in \Delta(A_1)$ .
- P2's prior belief: commitment type occurs with prob  $\pi_0 \in (0, 1)$ .
- Histories:  $h_1^t \in \mathcal{H}_1^t \equiv \{A_1 \times A_2 \times Y\}^t$  and  $h_2^t \in \mathcal{H}_2^t \equiv \{A_2 \times Y\}^t$ .
  - \* Main insight extends when P1 cannot observe  $a_2$ .
- **Assumptions:**  $A_1, A_2, Y$  are finite.

# Conditions on Monitoring & Stage-Game Payoff

## Assumption 1: Statistical Identification

*For every  $a_2 \in A_2$ ,  $\{\rho(\cdot|a_1, a_2)\}_{a_1 \in A_1}$  are linearly independent.*

## Assumption 2: Full Support Monitoring

*For every  $a_2 \in A_2$  and  $a_1, a'_1 \in A_1$ , the support of  $\rho(\cdot|a_1, a_2)$  coincides with the support of  $\rho(\cdot|a'_1, a_2)$ .*

## Assumption 3: Strict Best Reply & Lack of Commitment

*There exists  $a_2^* \in A_2$  such that  $BR_2(\alpha_1^*) = \{a_2^*\}$ .*

*$(\alpha_1^*, a_2^*)$  is not a stage-game Nash Equilibrium.*

Assumption on unique best reply:

- satisfied under generic  $\alpha_1^* \in \Delta(A_1)$  and  $u_2$ .

# Disappearing Reputation Theorem

Let  $\pi_t$  be the prob of commitment type  $\alpha_1^*$  in period  $t$ .

For every  $\sigma \equiv (\sigma_{\omega^r}, \sigma_2)$ , let  $P_{\omega^r, \sigma}$  be the prob measure over histories when:

- P1 plays the rational type's equilibrium strategy  $\sigma_{\omega^r}$  and P2s play  $\sigma_2$ .

## Disappearing Reputation Theorem

*Under Assumptions 1, 2, and 3, in every BNE  $\sigma$ :*

$$\lim_{t \rightarrow \infty} \pi_t = 0, \quad P_{\omega^r, \sigma} \text{ almost surely.}$$

Bottomline: **P2s learn P1's type with probability 1.**

- Applies to every  $(\delta, \pi_0) \in (0, 1)^2$  and every equilibrium.
- It is an asymptotic result, i.e., applies only to  $t \rightarrow \infty$ .

No claim on how the rate of convergence depends on the parameters.

# Disappearing Reputation Theorem meets FL

Does this result contradict FL's commitment payoff theorem? No.

- CMS's result is about what happens as  $t \rightarrow \infty$ .
- FL's result is about P1's discounted average payoff.

If P1 plays his *equilibrium strategy*, then it could be the case that his *discounted average payoff is high*, but his payoff is low as  $t \rightarrow \infty$ .



## Proof: An Intuitive Explanation

- P1's actions are identified**  $\Rightarrow$  If P1 is rational but  $\pi_t$  does not converge to 0,
- then P2's belief about rational P1's action converges to  $\alpha_1^*$ .

If P2s are almost sure that P1's action is close to  $\alpha_1^*$  in the next  $\tau$  periods,

- **Full support monitoring**: She has a **strict incentive to play  $a_2^*$**  regardless of the public signals in the next  $\tau$  periods.

Since P1 can identify P2's action, P1 can learn that P2's actions in the next  $\tau$  periods will be irresponsive to the public signals.

**At least one action in  $\text{supp}(\alpha_1^*)$  is not a myopic best reply against  $a_2^*$ .**

- For every  $\delta$ , there exists large enough  $\tau \in \mathbb{N}$  such that rational P1 has a strict incentive not to play  $\alpha_1^*$ .

If P2 realizes that rational P1 has a strict incentive to deviate from  $\alpha_1^*$ , then it contradicts P2's belief about rational P1's action being close to  $\alpha_1^*$ .

# A Result on Asymptotic Learning

## Lemma

If P1's actions are identified, then in every equilibrium  $\sigma$ ,

$$\lim_{t \rightarrow \infty} \pi_t (1 - \pi_t) \left\| \alpha_1^* - \underbrace{\mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t) | h_2^t]}_{\text{P2's expectation of rational P1's action at } h_2^t} \right\| = 0, \quad P_\sigma \text{ a.s.}$$

Since  $y_t$  can statistically identify P1's action,

- If rational P1 behaves differently from the commitment type for unbounded number of periods,

then P2 will learn P1's type almost surely as  $t \rightarrow +\infty$ .

Since player 2's belief cannot be wrong,

$$\lim_{t \rightarrow \infty} \pi_t \left\| \alpha_1^* - \mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t) | h_2^t] \right\| = 0, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

# An Implication of Sustainable Reputation

Recall that

$$\lim_{t \rightarrow \infty} \pi_t \left\| \alpha_1^* - \mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t) | h_2^t] \right\| = 0, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

Suppose there exists a positive prob event under  $P_{\omega^r, \sigma}$  such that  $\pi_t \rightarrow 0$ , then for every  $\varepsilon > 0$ , there exists  $T \in \mathbb{N}$  such that event

$$B \equiv \bigcap_{t \geq T} \left\{ \left\| \alpha_1^* - \mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t) | h_2^t] \right\| < \varepsilon \right\}$$

occurs with strictly positive probability under  $P_{\omega^r, \sigma}$ .

Pick  $\varepsilon$  s.t.  $\{a_2^*\} = \text{BR}_2(\alpha_1)$  for every  $\alpha_1$  with  $\|\alpha_1 - \alpha_1^*\| < \varepsilon$ .

- If event  $B$  happens, then P2s have strict incentives to play  $a_2^*$  starting from period  $T$ .

# Recap

What we want to show to get a contradiction:

- P1 has a strict incentive not to play  $\alpha_1^*$  when event  $B$  happens.
- P2s realize P1's strict incentive of not playing  $\alpha_1^*$ .

This contradicts the presumption that  $\|\alpha_1^* - \mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t)|h_2^t]\| < \varepsilon$ .

Two obstacles to derive such a contradiction:

1. P1 doesn't know event  $B$  in finite time.
2. P2 may not learn the event in which P1 has a strict incentive to deviate.

# P1's belief about P2's future actions under *rational P1's equilibrium strategy*

$$B \equiv \bigcap_{t \geq T} \left\{ \left\| \alpha_1^* - \mathbb{E}_\sigma[\sigma_{\omega^r}(h_1^t) | h_2^t] \right\| < \varepsilon \right\}$$

## Lemma

For every  $\tau \in \mathbb{N}$ , there exists a subsequence  $\{t_n\}_{n \in \mathbb{N}}$  such that as  $n \rightarrow \infty$ ,

$$\mathbf{1}_B \sum_{k=1}^{\tau} \left\{ 1 - \underbrace{\mathbb{E}_{P_{\omega^r, \sigma}}[\sigma_2(h_2^{t_n+k})(a_2^*) | h_1^{t_n}]} \right\} \rightarrow 0, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

*P1's prediction about P2's future action in equilibrium*

If rational P1 plays his equilibrium strategy and event  $B$  happens,

- then P1 predicts that P2 will play  $a_2^*$  with prob close to 1 in each of the next  $\tau$  periods.

## Why? Let's use the argument in Lecture 2

Two probability measures:

- $P_{\omega^r, \sigma}$ : P1 plays rational type's equilibrium strategy and P2s play  $\sigma_2$ .
- $P_{\omega^r, \sigma|B}$ : ... conditional on event  $B$ .

Suppose the true DGP is  $P_{\omega^r, \sigma|B}$ , P1's believed DGP is  $P_{\omega^r, \sigma}$ .

Think about P1's prediction of  $\{(a_{1,k}, a_{2,k}, y_k)\}_{k=0}^{\infty}$  in period 0:

$$-\log P_{\omega^r, \sigma}(B) \geq d\left(P_{\omega^r, \sigma|B} \parallel P_{\omega^r, \sigma}\right) = \sum_{t=0}^{\infty} \mathbb{E}_{P_{\omega^r, \sigma|B}} \left[ \underbrace{d\left(P_{\omega^r, \sigma|B, h_1^t} \parallel P_{\omega^r, \sigma|h_1^t}\right)}_{\text{P1's 1-step-ahead prediction error}} \right].$$

where

- $P_{\omega^r, \sigma|h_1^t}$  is P1's prediction of  $\{a_{1,t}, a_{2,t}, y_t\}$  at  $h_1^t$ .
- $P_{\omega^r, \sigma|B, h_1^t}$  is P1's prediction of  $\{a_{1,t}, a_{2,t}, y_t\}$  at  $h_1^t$  conditional on  $B$ .

## Why? Let's use the argument in Lecture 2

$$-\log P_{\omega^r, \sigma}(B) \geq \sum_{t=0}^{\infty} \mathbb{E}_{P_{\omega^r, \sigma|B}} \left[ \underbrace{d\left(P_{\omega^r, \sigma|B, h_1^t} \parallel P_{\omega^r, \sigma|h_1^t}\right)}_{\text{P1's 1-step-ahead prediction error}} \right].$$

implies that for any  $\tau \in \mathbb{N}$ ,

$$\lim_{k \rightarrow \infty} \sum_{t=k}^{k+\tau} \mathbb{E}_{P_{\omega^r, \sigma|B}} \left[ \underbrace{d\left(P_{\omega^r, \sigma|B, h_1^t} \parallel P_{\omega^r, \sigma|h_1^t}\right)}_{\text{P1's 1-step-ahead prediction error}} \right] = 0.$$

$\sum_{t=k}^{k+\tau} \mathbb{E}_{P_{\omega^r, \sigma|B}} \left[ d\left(P_{\omega^r, \sigma|B, h_1^t} \parallel P_{\omega^r, \sigma|h_1^t}\right) \right] \geq$  the divergence between:

- P1's prediction of  $\{a_{1,k+m}, a_{2,k+m}, y_{k+m}\}$  at  $h_1^k$ ,
- P1's prediction of  $\{a_{1,k+m}, a_{2,k+m}, y_{k+m}\}$  at  $h_1^k$  conditional on  $B$ .

for any  $m \in \{0, 1, 2, \dots, \tau\}$ .

## Why? Let's use the argument in Lecture 2

P1's prediction error of  $\{a_{1,k+m}, a_{2,k+m}, y_{k+m}\}$  being small implies that:

- P1 expects P2 to play actions close to  $a_2^*$  in period  $k + m$  at  $h_1^k$ ,

$$\mathbf{1}_B \sum_{t=1}^{\tau} \left\{ 1 - \mathbb{E}_{P_{\omega^r, \sigma}} [\sigma_2(h_2^{k+t})(a_2^*) | h_1^k] \right\} \rightarrow 0 \text{ in prob.}$$

Convergence in prob implies convergence a.s. in a subsequence.



# Convergence when P1 deviates

Previous lemma: Along a subsequence of periods,

$$\mathbf{1}_B \sum_{k=1}^{\tau} \left\{ 1 - \underbrace{\mathbb{E}_{P_{\omega^r, \sigma}} [\sigma_2(h_2^{t_n+k})(a_2^*) | h_1^t]} \right\} \rightarrow 0 \quad P_{\omega^r, \sigma} \text{ a.s.}$$

P1's prediction about P2's action *in equilibrium*

Does it imply rational P1's incentive not to play  $\alpha_1^*$ ? **No!**

- It's P1's prediction about P2's action **under P1's equilibrium strategy**.
- Does not say what happens when P1 deviates.

For every  $t, \tau \in \mathbb{N}$ , let

$$B_t(\tau) \equiv \left\{ h_2^t \left| \sigma_2(h_2^{t+k})(a_2^*) > 1 - \varepsilon, \forall h_2^{t+k}, \forall k = 1, 2, \dots, \tau \right. \right\}$$

Full support monitoring implies that

## Lemma

For every  $\tau \in \mathbb{N}$ ,  $\exists$  subsequence  $\{t_n\}_{n \in \mathbb{N}}$  s.t. as  $n \rightarrow \infty$ ,

$$P_{\omega^s, \sigma}(B_{t_n}(\tau) | h_1^{t_n}) \mathbf{1}_B \rightarrow \mathbf{1}_B, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

# P2s figure out P1's strict incentive not to play $\alpha_1^*$

## Lemma

Along this subsequence  $\{t_n\}_{n \in \mathbb{N}}$ ,

$$\mathbb{E}_{P_{\omega^r, \sigma}} \left[ P_{\omega^r, \sigma}(B_{t_n}(\tau) | h_1^{t_n}) \mathbf{1}_B | h_2^{t_n} \right] \rightarrow \mathbf{1}_B, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

P2 eventually figures out rational P1's incentive to deviate from  $\alpha_1^*$

- Why? Because P2 learns  $B$  in the long run.

Proof: From the previous lemma,

$$P_{\omega^r, \sigma}(B_{t_n}(\tau) | h_1^{t_n}) \mathbf{1}_B \rightarrow \mathbf{1}_B, \quad P_{\omega^r, \sigma} \text{ a.s.}$$

Therefore,

$$\mathbb{E}_{P_{\omega^r, \sigma}} \left[ P_{\omega^r, \sigma}(B_{t_n}(\tau) | h_1^{t_n}) \mathbf{1}_B | h_2^{t_n} \right] \rightarrow \mathbb{E}_{P_{\omega^r, \sigma}} \left[ \mathbf{1}_B | h_2^{t_n} \right]$$

Since  $B$  is measurable with respect to  $\mathcal{H}_2^\infty$ ,

$$\lim_{n \rightarrow \infty} \mathbb{E}_{P_{\omega^r, \sigma}} \left[ \mathbf{1}_B | h_2^{t_n} \right] = \mathbf{1}_B.$$

## Wrapping Up

If  $\pi_t \rightarrow 0$ ,  $P_{\omega^r, \sigma}$  a.s., then there exists a positive prob event  $B$ :

- P2's belief about rational P1's action converges to  $\alpha_1^*$ .

We have also found a subsequence of periods s.t. conditional on event  $B$ ,

1. P1 has a strict incentive not to play some actions in the support of  $\alpha_1^*$ .
2. P2s asymptotically know that this will happen.

This contradicts the previous conclusion that P2's belief about rational P1's action converges to  $\alpha_1^*$  in event  $B$ .

# When are reputations sustainable?

## When are reputations sustainable?

- P1's type changes over time (Cole, Dow and English 95, Phelan 06, Ekmekci, Gossner and Wilson 12).
- P2 has limited memory (Liu 11, Liu and Skrzypacz 14).
- Censor information about P1's past actions (Ekmekci 11).
- Multiple long-run players competing for customers (Hörner 02).

# Ekmekci, Gossner and Wilson (2012)

## Modified reputation model:

- In each period, P1 dies with prob  $\rho \in (0, 1)$   
and is replaced by a new P1 with type drawn according to  $\pi \in \Delta(\Omega)$ .
- P2 cannot observe these replacements.  
e.g., restaurant changing chefs or ownership.

## Main Results:

1. P1's payoff lower bound when types are changing over time.
2. P1's payoff lower bound at every on-path history.

**Takeaway:** Reputations are sustainable when types are changing.

# Sustainable Reputation Theorem

## Definition: $\varepsilon$ -entropy confirming best reply

$\alpha_2$  is an  $\varepsilon$ -entropy confirming best reply to  $\alpha_1$  if  $\exists \alpha'_1 \in \Delta(A_1)$  s.t.

1.  $\alpha_2 \in BR_2(\alpha'_1)$ .
2.  $d\left(\rho(\cdot|\alpha_1, \alpha_2) \parallel \rho(\cdot|\alpha'_1, \alpha_2)\right) < \varepsilon$ .

Let  $v_{\alpha_1}(\varepsilon) \equiv \min_{\alpha_2 \in B_\varepsilon(\alpha_1)} u_1(\alpha_1, \alpha_2)$  and  $w_{\alpha_1}(\cdot)$  be the **largest convex function** below  $v_{\alpha_1}(\cdot)$ .

## Theorem: Payoff Lower Bound with Replacement

If  $\alpha_1^* \in \Omega^m$ , then rational player 1's ex ante payoff in any BNE is at least:

$$w_{\alpha_1^*} \left( - (1 - \delta) \log \pi(\alpha_1^*) - \log(1 - \rho) \right)$$

Rational player 1's continuation value at **any on-path history** in any BNE is at least:

$$w_{\alpha_1^*} \left( - (1 - \delta) \log \rho \pi(\alpha_1^*) - \log(1 - \rho) \right).$$

# Interpretation

Payoff lower bound on P1's ex ante payoff with constant type:

$$w_{\alpha_1^*} \left( - (1 - \delta) \log \pi(\alpha_1^*) \right).$$

Lower bound on P1's ex ante payoff with changing types:

$$w_{\alpha_1^*} \left( - (1 - \delta) \log \pi(\alpha_1^*) - \underbrace{\log(1 - \rho)}_{\text{the effects of secret replacements}} \right)$$

Lower bound on P1's continuation payoff with changing types:

$$w_{\alpha_1^*} \left( - (1 - \delta) \log \rho \pi(\alpha_1^*) - \log(1 - \rho) \right).$$

Replacement has two effects:

1. It makes reputation building less profitable:  $-\log(1 - \rho)$ .
2. It makes high continuation values sustainable:  $\log \rho \pi(\alpha_1^*)$ .

# Proof

$$\sum_{\tau=0}^t \mathbb{E}_{P_{\alpha_1^*, \sigma}} \left[ d(\rho(\cdot | \alpha_1^*) \| \rho(\cdot | h_2^\tau)) \right] = \underbrace{d(P_{\alpha_1^*, \sigma}^t \| P_\sigma^t)}_{\text{P2's prediction error on his observation } t \text{ periods from now}} .$$

Since the prob that P1's type is  $\alpha_1^*$  from period 0 to period  $t \geq \pi(\alpha_1^*)(1 - \rho)^t$ ,

$$d(P_{\alpha_1^*, \sigma}^t \| P_\sigma^t) \leq -\log \pi(\alpha_1^*) - t \log(1 - \rho).$$

P1's ex ante payoff is at least

$$w_{\alpha_1^*} \left( (1 - \delta) \sum_{t=0}^{\infty} \delta^t \mathbb{E}_{P_{\alpha_1^*, \sigma}} \left[ d(\rho(\cdot | \alpha_1^*) \| \rho(\cdot | h_2^t)) \right] \right).$$

$$\text{red term} = (1 - \delta)^2 \sum_{t=0}^{\infty} \delta^t \sum_{\tau=0}^t \mathbb{E}_{P_{\alpha_1^*, \sigma}} \left[ d(\rho(\cdot | \alpha_1^*) \| \rho(\cdot | h_2^\tau)) \right]$$

$$= (1 - \delta)^2 \sum_{t=0}^{\infty} \delta^t d(P_{\alpha_1^*, \sigma}^t \| P_\sigma^t) \leq -(1 - \delta) \log \pi(\alpha_1^*) - \log(1 - \rho).$$



## Next Lecture

Reputation effects with interdependent values (Pei 2020 ECMA, 2021 working paper).

- relax the private value assumption.